



After select customer accident edited 'To' column, request to lock at delivery order unable edit

Scenario:

→ Forwarded

Mr Lee, i have issue for the Delivery Order, after selecting the customer, how to disable editing in the "To" column? There's an issue where users accidentally type in the wrong customer name, resulting in incorrect printing.

Delivery Orders

Details Customer DO Address Others Notes Files Info JomPay

Customer* [Dropdown]

To [Text Field]

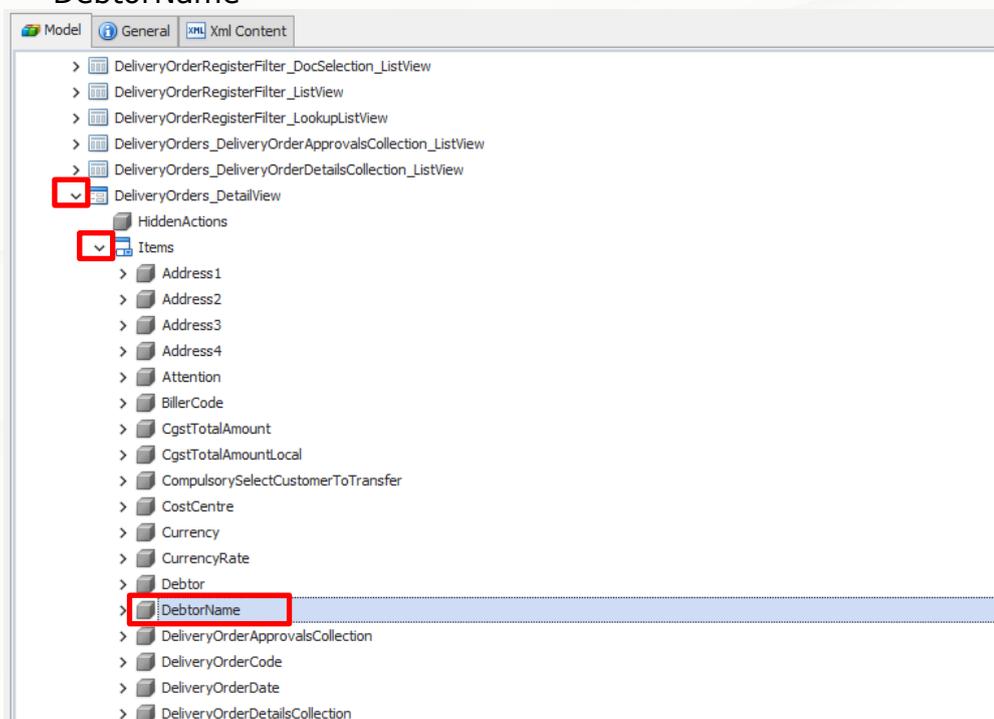
Delivery Term [Text Field]

Term* C.O.D. [Dropdown]

Location [Dropdown]

Solution

- 1) Login with full access user
- 2) Go to Customization Centre, can refer below link for details
<https://support.qne.com.my/support/solutions/articles/81000383848-how-to-access-customization-centre>
- 3) Go to Model > Views > search for DeliveryOrders_DetailView > Items > DebtorName



4) At right hand side > Change to False at AllowEdit > Save > Close

The screenshot shows a configuration window with two tabs: 'Appearance' and 'Behavior'. The 'Behavior' tab is active, displaying a table of settings:

Property	Value
AllowEdit	False
ImmediatePostData	False
IsPassword	False
LookupEditorMode	Auto

Below the table is a ribbon with 'File', 'Home', and 'Tools' tabs. The 'Tools' tab is active, showing various icons. The 'Save' icon (floppy disk) and the 'Close' icon (red X) are highlighted with red boxes.

5) Logout and login back system

6) Go to Delivery Order and check again the 'To' column unable edit now

The screenshot shows the 'Delivery Orders' form. The 'To' field is highlighted with a red box, indicating it is the focus of the task. The form contains the following fields:

Field	Value
Customer*	700-A001
To	ADVANCE TRADING SDN. BHD.
Delivery Term	
Term*	C.O.D.
Location	